Bangladesh Immigration Visa On-Arrival (VOA) Management Information System

Location of Assignment	Dhaka, Bangladesh
Client	Special Branch, Bangladesh Police
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Period of Activity	March 2020 to June 2020
Status	Completed
Nature of Work	Project scope of the Bangladesh Immigration Visa On Arrival (VOA) Management Information System included design, development and implementation, and deployment of an online and digital on-arrival visa providing and verification system that verifies and validates the arrival information, passport and other relevant information of the foreign immigrants who have applied for an on-arrival visa at the port of entry. Previously, the on–arrival visa processing was operated manually by the Special Branch of Bangladesh Police. The scope of the proposed system offers an online portal that allows the user to apply for an on-arrival visa so that the entire process gets digitalized and automated. Initially, the applicant has to upload all the necessary documents e.g. the valid passport, arrival information related documents in the portal for further verification. These information and relevant documents are then checked by the officer-in-charge and later sent to the field level officer for verification. The field level officer then performs verification process and uploads his/her feedback to the system. The applicant can always view the status of his application from the dashboard of the system. The scope also included a notification panel where the system notifies the approval or disapproval of the application by sending email to the applicant within a predefined timeframe. The verification feedback is also sent to the e-gate system of Bangladesh Airport that is integrated with the Bangladesh VOA MIS so that the applicant can pass the e-gate and get permission to enter in the country.
Total Man-Month	CONFIDENTIAL